



FEDERICO MARTINEZ, MD
HEALTHPARK MEDICAL CENTER
3363 NE 163rd Street
Suite 809
North Miami Beach, Fl. 33160
786-345-1516

Thank you for choosing **Healthpark Medical Center** for your medical needs. We are confident that you will be very satisfied with the services that we offer.

The information enclosed will help you make the most of our services. Which will include a general questionnaire and our office policies. If you have any questions, please contact our office.

Important: Before coming to your first appointment, please check with your health insurance company that any laboratory tests ordered by Dr. Martinez will be covered by it.

It is your responsibility to obtain this information.

If you decide to do laboratory tests without consulting with your insurance, our office is not responsible for any charges that you may receive later.

MISSED APPOINTMENTS

- Please cancel or reschedule your appointment **48 hours prior to your scheduled time**. We do not double book. As your appointment time is set aside specifically to focus on your individual needs, it impacts our office if cancellations occur in less than 48 hours.
- One missed appointment is understandable in **emergency situations**, but more than one missed appointment will assume a **\$75.00 missed appointment fee** for follow up appointments.
- With repeatedly missed appointments, it may be difficult for us to continue care.

As your needs change, we will be happy to help you evaluate those needs and offer you the services that will help you achieve your new goals. Again, thank you for choosing Healthpark Medical Center.

Respectfully,

Federico Martinez, MD